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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

App. No. : 09/917,576
Applicant : KRACK, Mike
Filed: : July 27, 2001
TC/A.U. : 2645
Examiner: : GAUTHIER, GERALD
Docket No. : 4366-37
Customer No. : 48500
Title: : "METHOD OF PROVIDING SPEECH RECOGNITION FOR IVR AND VOICE MAIL SYSTEMS"

"EXPRESS MAIL" MAILING LABEL NUMBER: EV493477900US
DATE OF DEPOSIT: 3/15/05

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND IS ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME: Amy S. Duarte

SIGNATURE: 

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

SECOND AMENDMENT AND RESPONSE

Dear Sir:

Applicant submits this Amendment and Response to address the Office Action having a mailing date of December 16, 2004. Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.